

W-02327A-09-0284



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Al Amezcua

Phone: 2809 AUG 11 A 9:35

Fax:

Priority: Respond Within Five Days
AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 - 81016

Date: 8/10/2009

Complaint Description: 08D Rate Case Items - Hearing/PC Meeting
N/A Not Applicable

First:

Last:

Complaint By: Sandra

Landis

Account Name: Sandra & Richard Landis

Home:

Street:

Work: (000) 000-0000

City: Sierra Vista

CBR:

State: AZ Zip: 85650

is:

Utility Company: Antelope Run Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

8/10/09 ***** CHANGE OF VENUE *****

From: Sandra Landis [

Sent: Friday, August 07, 2009 3:31 PM

To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web

Subject: FW: Formal request for change of venue

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Ladies and Gentlemen,

Please accept this message as a formal request for a change of venue from Tucson to Sierra Vista in the public hearings regarding the requests of Antelope Run (Docket W-02327A-09-0284), Indiada (Docket W-02031A-09-0285) and East Slope (Docket W-01906A-09-0283) water companies (Watkins family ownership) for emergency surcharges on our water rates. These public hearings are presently scheduled in sequence on 18 Aug starting at 0930 at 400 W. Congress, Tucson.

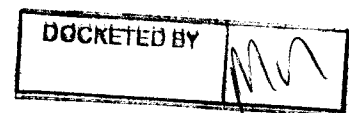
Since all of the affected public, over 1000 families, the company owners and at least one of your members, reside in Cochise County, we request that the hearings be moved to Sierra Vista. There are numerous public and private venues that can accommodate such hearings.

When we first moved to the Antelope Run area, Mr. Bob Watkins (now retired) tried to receive \$1,000 per acre for "IRRIGATION" added to the water bill. When I contacted the Corporation Commission, they quickly wrote Mr. Watkins and said this was against the law! After this incident, he turned the water company over to his son, Nathan. We would like to see their figures and argument for this HUGE increase. We agree that something needs to be done, but how much?

We make this request in the interest of responsive, and responsible government and the precedent that you

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established by holding some hearings here in the McLean water company debacle several years ago. While some of us can and will come to Tucson, many cannot not. In addition, the environmental impact of many customers traveling versus that of a few Commissioners and staff is much larger.

We have now talked to over 75 customers, primarily in the Antelope Run service area in which we reside, but also in the other two areas. WE HAVE NOT FOUND A SINGLE RESIDENT WHO PREFERS THE TUCSON LOCATION. I CANNOT TRAVEL TO TUCSON FOR THIS HEARING! I understand Mr. Kunzer has talked to Mr. Nathan Watkins, owner and Ms. Bonnie O'Connor, management, neither of whom objected to a move to Sierra Vista.

Thank you in advance for your prompt and positive attention to my request.

Sandra and Richard Landis

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/10/09 Voice mail message.

I left a detailed voice mail message for Mr. and Mrs. Landis. I advised them that I was calling on behalf of Chairman Mayes office. Their email regarding the formal request for a change of venue from Tucson to Sierra Vista in the public hearings regarding the requests of Antelope Run (Docket W-02327A-09-0284), Indiada (Docket W-02031A-09-0285) and East Slope (Docket W-01906A-09-0283) water companies (Watkins family ownership) for emergency surcharges case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The parties involved will have the opportunity to make the change.

I provided the reasons the company has filed an emergency surcharge implementation request. I explained the difference between and emergency and a full blown rate case.

Staff appreciates your comments and the interest taken on the proposed rate increase. CLOSED.

End of Comments

Date Completed: 8/10/2009

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